

TULALIP HOUSING DEPARTMENT 360-716-4580



## A Message from the Executive Director of Housing Services

Dear Tulalip Housing Residents and Community Members,

It's exciting to announce that Shawneen Zackuse has accepted the position to be the new HUD Housing Director, effective July 28, 2025.

Shawneen brings over 20 years of experience and education in Tribal Leadership, housing management, affordable housing programs, property management, housing maintenance, and many other tribal service programs.

Shawneen is a Tulalip Tribal member dedicated to the mission and values of Tulalip Housing, which includes expanding housing opportunities, promoting quality communities, and improving lives.

Shawneen will transition from Housing Maintenance Manager to Housing Director, overseeing all aspects of our housing operations. These responsibilities include developing and implementing housing strategies, managing tenant services, ensuring compliance with housing regulations, and administering grants.

The team is excited to welcome Shawneen and anticipates a positive impact on our Tribal community. Please join in welcoming Shawneen. Her expertise will be valuable as the team continues to provide housing services to our Tulalip Community.

Her contact information is below.

Email [szackuse@tulaliptribes-nsn.gov](mailto:szackuse@tulaliptribes-nsn.gov)

Phone 360-716-4464

Congratulations Shawneen!

Sincerely,

Teri Nelson

Executive Director of Housing Services

## Contact Numbers

### Tenant Services

360-716-4580

### Tulalip Utilities

360-716-4840

### Leasing Department

360-716-4129

### Housing After Hours

#### Emergency Line:

425-622-4855

### *Emergencies include:*

- Leaks, flooding of sinks/toilets
- Electrical/hot water issues
- Appliances break
- Locked out/lost keys
- Exterior entry unsecured
  - Windows, doors or garages broken and/or do not lock

[WWW.TULALIPHOUSING.ORG/HUDHOUSING](http://WWW.TULALIPHOUSING.ORG/HUDHOUSING)

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## Housing Updates

Tenant Service Specialists are assigned based on neighborhood. Your primary point of contact for any issues with your Housing Unit, neighborhood complaints, recertification's, adding or removing members of your household, yard tags, and questions about rent and work order charges, policy and rental agreement.

Tenant Service Specialists report to their Supervisor any potential conflicts of interest and are then prohibited from working on those files. The conflict of interest list is updated upon hire, when new tenants move into units or if staff believes there may be a conflict.

What constitutes a conflict of interest:

1) immediate family; 2) outside business associate; or 3) person(s) with whom they are negotiating for purchase of goods or services for their own use or for personal employment has a financial interest.

Members of the immediate family are considered to be the spouse, children, parents, siblings, nieces, nephews, grandparents, grandchildren, uncles, aunts, first cousins, step and foster

children, step grandchildren, brothers-in-law, sisters-in-law, parents-in-law, siblings-in-law, nieces-in-law, nephews-in-law, grandparents-in-law, uncles-in-law, aunts-in-law, and first cousins-in-law.

### Lisa Williams

[lisawilliams@tulaliptribes-nsn.gov](mailto:lisawilliams@tulaliptribes-nsn.gov)

#### Neighborhoods:

Church Site  
Quil 1 & Quil 2  
Y-Site

### William lukes

[williamiukes@tulaliptribes-nsn.gov](mailto:williamiukes@tulaliptribes-nsn.gov)

#### Neighborhoods:

Mission Highlands Tax Credit 1  
Battle Creek  
Silver Village - Rueben Shelton and Steve Williams

### Tiffany Lock-Osterberg

[tlock-osterberg@tulaliptribes-nsn.gov](mailto:tlock-osterberg@tulaliptribes-nsn.gov)

Cell - 360-926-4883

#### Neighborhoods:

Mission Highlands Tax Credit 3  
28<sup>th</sup> Drive NW  
Senior Apartments  
Senior Duplexes  
Silver Village - Verle Hatch ONLY  
Farris Property

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## Housing Updates

Tenant Service Specialists are starting Yard inspections and issuing Yard Tags for all neighborhoods.

What they are looking for:

**Household garbage/debris** - trash and clutter, broken outdoor furniture

**Appliances** - washers/dryers, fridges, etc.

**Household furnishing/broken toys** - couches, chairs, tv's, shelving, tables, broke bikes, scooters etc.

**Vehicle parts** -extra tires, truck canopies, etc.

**Fireworks stands or other structures**- Any storage units, sheds, etc. need pre-approval by Housing Management

**Old fishing nets and gear**- This also includes broken boat trailers

**Lawn Mowed**- overgrown grass, sticker bushes and weeds

**Other Items** - Household trailer, truck camper, motor homes, mobile homes, commercial, industrial or business vehicle, boat, fishing equipment/supplies, crab pots, excessive pet waste, or unsightly objects.

Yard Tags will be issued during unit exterior inspections. Hazardous conditions must be corrected within 24 hours. All other issues identified at time of inspection must be corrected within 72 hours unless otherwise approved in writing by Housing Staff.

## Recertifications

Each year, all families participating in the Low Rent Programs are required to submit sufficient documentation to enable the Housing Department to estimate their anticipated income for the next year. Families who fail to provide income information when requested shall be considered in violation and may be subject to termination of the Agreement.

Tenant Services is actively sending out notices and paperwork for tenants to complete their recertification. There certification's are typically going to align with the tenant's move-in date.

Please check your mail or door for the recertification documents and if you are scheduled an appointment, please come to your appointments on-time or call your specialist to reschedule. If you need help with the paperwork, please call let us know so we can help.

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## Know the signs of Heat related illness

Heat, even with short exposure can be dangerous - don't underestimate the power of heat related illnesses.

### Signs of Heat Exhaustion

If you experience the following symptoms, move to a cool place, drink water and use cool cloths to cool down.

- Heavy sweating
- Cold, pale, clammy skin
- Fast, weak pulse
- Nausea, or vomiting
- Muscle cramps
- Weakness or fatigue
- Dizziness
- Headache
- Fainting

### Signs of Heat Stroke

Heat stroke is a medical emergency and it is advised to seek medical attention immediately.

- High body temperature (103 degrees F or higher)
- Hot, red, dry or damp skin
- Fast strong pulse
- Headache, dizziness, nausea
- Confusion
- Loss of consciousness

## Hot Weather Safety Tips

With summer in full swing, we wanted to share some more hot weather safety tips.

- Change Your Activity Level and Hydrate
- Do less physical activity during heat. Move to the shade.
- Limit outdoor activities to before 11am or after 6pm because it is cooler.
- Stop all activity and get to a cool place if you feel faint or weak.
- Monitor children and others who rely on you to keep them cool and hydrated.
- Drink plenty of water before you go out in the heat.
- By the time you feel thirsty you are already starting to be dehydrated.
- While exposed to heat, drink 3/4 to 1 quart of water per hour. This is about 2 standard water bottles every hour.
- Never Leave Kids or Pets in a Parked Car- Even if the windows are cracked open, it only takes a few minutes for a small body to overheat. This can lead to severe medical problems and even death.

## Summer Safety Tips

- Watch water

Keep a close eye on kids around rivers, lakes, and pools. Life jackets are a must!

- Helmet check

Make sure helmets are snug and properly fitted for bikes, scooters, and skateboards.

- Sun & skin safety

Apply sunscreen and keep skin protected, even on cloudy days.

- Stranger safety

Remind kids to stay close and check in often when playing outside.

- Window safety

Keep windows locked and screens secure — falls increase this time of year.

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Join Tulalip Police, Tulalip Bay Fire and many community partners including Tulalip Housing Department for National Night Out

**Tulalip Police Department**

**NATIONAL NIGHT OUT 2025**

Police • Tulalip Bay Fire  
• Community Partnerships •

**Tuesday, August 5<sup>th</sup>**  
**5:00PM to 7:00PM**

**Tulalip Tribes Kenny Moses Building**  
6700 Totem Beach Rd  
Tulalip, WA 98271

**Hot dogs, burgers & beverages will be served!**

**Games, bouncy house, snow cones, popcorn, and prizes!**

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